

## **SheShreds Cancelation Policy**

### **Participant triggered cancelation:**

#### **Bike School Cancelation Policy:**

For the Spring Session: 100% refund within 7 days of purchase, 50% refund before May 31st, no refunds after May 31st. Missing the first two rides for the Spring Session (May 3rd and May 10th 2022) and not participating in a private lesson at your own cost prior to May 31st, a 50% refund will be offered. After May 31st, if you miss 4 weeks in a row, we will contact you and see if you would like to keep your membership or are willing to give up your spot to someone else (no refund).

For the Summer Session: 100% refund within 7 days of purchase, 50% refund before August 5th, no refunds after August 5th. Missing the first two rides (July 19th and July 26th 2022) and not participating in a private lesson at your own cost prior to August 12th, a 50% refund will be offered. After August 12th, if you miss 4 weeks in a row, we will contact you and see if you would like to keep your membership or are willing to give up your spot to someone else (no refund).

If government restrictions dictate that the Bike School program must be halted for more than 30 days prior to June 30th, a 45% refund will be offered to all members. If government restrictions dictate that the Bike School program must be halted for more than 30 days after June 30th, no refund will be offered. In either of the government restrictions listed above, SheShreds weekly programming may be terminated for the season.

#### **Shredders Cancelation Policy:**

100% refund within 7 days of purchase, 50% refund before May 31st, no refunds after May 31st. After May 31st, if you miss 4 weeks in a row, we will contact you and see if you would like to keep your membership or are willing to give up your spot to someone else (no refund). If government restrictions dictate that the Shredders program must be halted for more than 30 days prior to June 30th, a 45% refund will be offered to all members. If government restrictions dictate that the Shredders program must be halted for more than 30 days after June 30th, no refund will be offered. In either of the government restrictions listed above, SheShreds weekly programming may be terminated for the season.

#### **Private / Family Lesson Cancelation Policy:**

A 50% refund will be offered in the case of a weather cancellation. One re-schedule will be organized due to a weather cancellation. Otherwise, 100% refund within 7 days of purchase, if purchased more than 14 days ahead of the planned date. 50% refund 14 days before the planned lesson date, no refunds after 13 days prior to the planned lesson date.

#### **Clinic (Weekend Adventures, Edmonton Clinics, Field Trips) Cancelation Policy:**

A 50% refund will be offered in the case of a weather cancellation. Otherwise, 100% refund within 7 days of purchase, 50% refund 14 days before the clinic date, no refunds after 13 days prior to the planned clinic date.

#### **SheShreds Administration triggered cancelation:**

Outdoor events will be canceled 2 hours prior to the event if the weather is deemed unsafe or our actions will cause an unacceptable level of damage to the trails. If an alternate location can be sourced that will achieve the goals of the clinic and not cause damage will be considered. Any outdoor event will be canceled at any point if lightning is observed.